

A Brief History

HomeCare & Hospice has been providing in-home care to area residents since 1971.

As the needs of the community increased, HomeCare & Hospice added programs to meet those needs, including services for the frail elderly, developmentally disabled, patients recovering from surgery or illness, as well as those living with long-term disability or illness.

A Medicare-certified Hospice program was created in 1991 to meet the specific needs of patients and their families living with advanced illness.

HomeCare & Hospice, a non-profit agency, is governed by a board of directors which is representative of the service area.

Administrative Services

115 E. Main St.
Allegany, NY 14706
(716) 372-2106
(800) 339-7011

www.HomeCare-Hospice.org



Community Partner

How Can I Reach You?

Phone us 24 hours a day, seven days a week,
at the regional office
most convenient to you:

Allegany

115 E. Main St.
Allegany, NY 14706
(716) 372-5735 or (800) 339-7011

Batavia

29 Liberty St., Suite 6
Batavia, NY 14020
(585) 343-7596 or (877) 277-2615

Wellsville

194 N. Main St.
Wellsville, NY 14895
(585) 593-7600 or (800) 464-7015

Arcade

563 W. Main St.
Arcade, NY 14009
(585) 653-5290 or (877) 628-8047

TTY-TTD

1-800-662-1220

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Do you or a loved one need care at home?



Home Care Program

What services are provided through home care?

Nurses provide skilled care such as assessment and teaching, medication administration, IV therapy, injections, wound care and catheterization.

Home care aides can provide a wide array of care, such as help with bathing, grooming, toileting, walking, meal preparation, feeding, housekeeping, laundry and errands.

Who will be taking care of me?

All employees are thoroughly screened, specially trained, and are supervised by a registered nurse.

I take care of a loved one, but need a break occasionally. Can you help me?

Respite care is offered to care for loved ones, allowing caregivers to take a temporary break from their responsibilities.

How is home care paid for?

Depending on an individual patient's eligibility, home care is paid for by Medicaid, group/private insurance or veterans' benefits. Some people choose to pay for services themselves.

Hospice Program

What is Hospice?

Our hospice program provides medical care and emotional support for patients and their families coping with a terminal illness. The focus is on quality of life.

Services offered include physician oversight, skilled nursing, social work, spiritual care, hospice aides and trained volunteers. Bereavement care and counseling is available after the death of a loved one.

Where is Hospice?

Care is provided in the patient's home, but HomeCare & Hospice has contracts with several area nursing homes where hospice care may be provided. In addition, area hospitals have special hospice rooms for patients who need inpatient symptom control or respite care.

How is Hospice paid for?

The cost of Hospice care is covered by Medicare, Medicaid and most private insurance companies. Community support is also vital for hospice. This support helps fund areas of care and expenses that are not covered by other funding sources.

Does Hospice take care of people who have diseases other than cancer?

Yes. Hospice cares for people with cancer, but also those with advanced illnesses such as end-stage cardiac, lung, neurological diseases or AIDS.



What does Hospice provide?

- Hospice medical director overseeing care.
- Skilled nursing as needed.
- Expert pain and symptom control
- Medical equipment, medicine and supplies related to the life-limiting condition.
- Hospice Aide/personal care.
- Spiritual and emotional support.
- Trained volunteers.
- A registered nurse available 24 hours a day to take your call.
- Bereavement counseling.

Must I have a live-in caregiver?

No. Hospice will discuss plans for your care at the time of admission.

How do I receive Hospice?

Anyone can make the first call to hospice – a doctor, nurse, hospital discharge planner, friend, family member or the patient.

How do I receive more information?

Our staff will be glad to answer questions. Simply call the office near you. If you would like, a registered nurse can visit your home to discuss options and explain our services. This visit is free of charge with no obligation.

Our licensed home care program provides a wide variety of in-home care in Allegany, Cattaraugus, Genesee, and Wyoming counties, as well as certain neighboring areas of Chautauqua, Erie, Orleans, and Livingston counties. The hospice program of HomeCare & Hospice is the Medicare-certified provider of hospice services in Allegany, Cattaraugus, Genesee and Wyoming counties.